

LETTER FROM THE CEO

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15 LEADERSHIP, BOARD, AND PARTNERS Dear DDD family and friends,

Looking back, I am reminded of how DDD's journey began because of the digital divide, a gap that rapidly widened with COVID-19. In the past year, the entire DDD community experienced the pandemic's enduring disruptions, small and large—from sudden lockdowns requiring an immediate shift to remote work and back, to rising inflation heightening the need for better livelihoods.

But the pandemic also brought out the best in DDD, and how we work across countries, economic situations, and backgrounds. Our achievements in 2022 reinforced the value of collaborative work across the US, Africa, and Southeast Asia.

Country offices ensured that DDD youth, staff, and their families stayed safe and well through steady employment. Our donors, clients, and friends helped us through financial, in-kind, and strategic support, ensuring that no one was left behind. Management led us in rebuilding revenue and exploring new ways of working, keeping DDD resilient and proactive in meeting client and community needs.

Above all, DDD youth created better futures for themselves while charting new paths in machine learning and other branches of Tech.

The impacts of our digital innovations do not stop with DDD. We have created a ripple effect throughout high-growth industries, creating successful digital solutions for Autonomous Vehicles, Agricultural Technology, Retail, Academia, and Cultural Heritage to revolutionize how the world works. For our efforts, DDD was named a winner of the 35th annual ClO100 Awards, recognizing our leadership in driving digital business growth and Tech innovation.

Moving forward, DDD will continue investing in better technology, toolsets, and talent to help clients achieve their mission and business goals while enabling hundreds of youth to develop their skills, create better careers, and achieve improved quality of life. On top of DDD's forte in content digitization, our new work in image and video annotation for Computer Vision, particularly for Autonomous Driving, is putting us at the forefront of the world's advancements in digital technologies.

DDD is where we are today because of every single member of our community. We are creating a shared, stronger future together as we forge the road ahead through digital and social innovation.



With sincerest thanks, Jeremy Hockenstein CEO and Co-Founder

SOCIAL IMPACT MODEL



RECRUITMENT

DDD partners with local secondary schools, colleges, and community organizations to recruit motivated youth



Youth improve employability through:

- Career Coaching
- Job-Skills Foundation Training
- Exposure to Employer Network and DDD Alumni Community



ENTRY-LEVEL EMPLOYMENT

Youth access professional development and steady incomes



WORK-STUDY PROGRAM

Youth participate in B.E.S.T. Training and gain access to:

- DDD Scholarships
- Higher Education
- Professional Development
- Work Experience
- Specialized Skills Program



EXTERNAL JOB PLACEMENT





GRADUATION FROM HIGHER EDUCATION INSTITUTIONS



INTERNAL PROMOTION



Youth join a lifelong DDD network to advance their careers and form meaningful connections

IMPACT DATA SUMMARY

Total youth supported since inception

9,692

2022 by the Numbers

All Employments

1,343

1,171 (87%) Youth Employments

Youth in Education

390

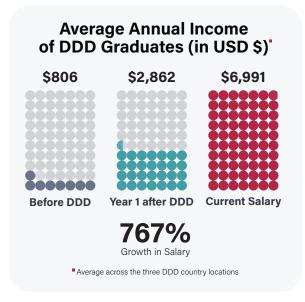
106 (27%) University Graduates 284 (73%) Current Enrollees

Work-Study Program

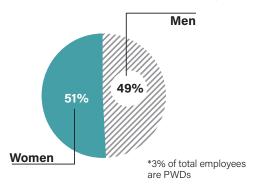
173 Graduates

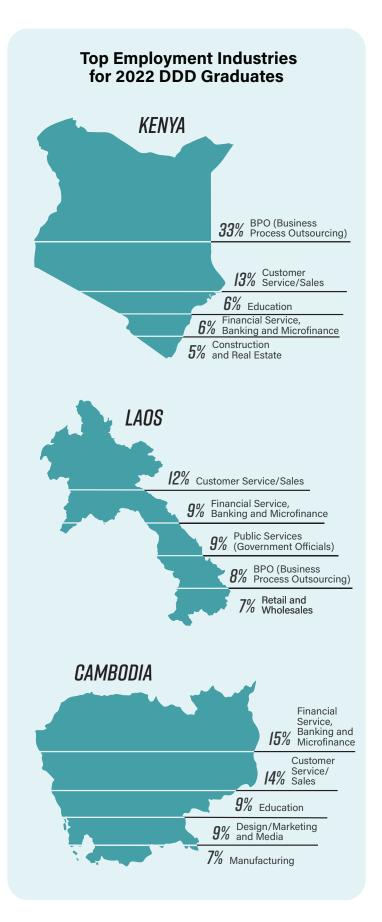
B.E.S.T. and other employability training for youth

1,027 Students trained



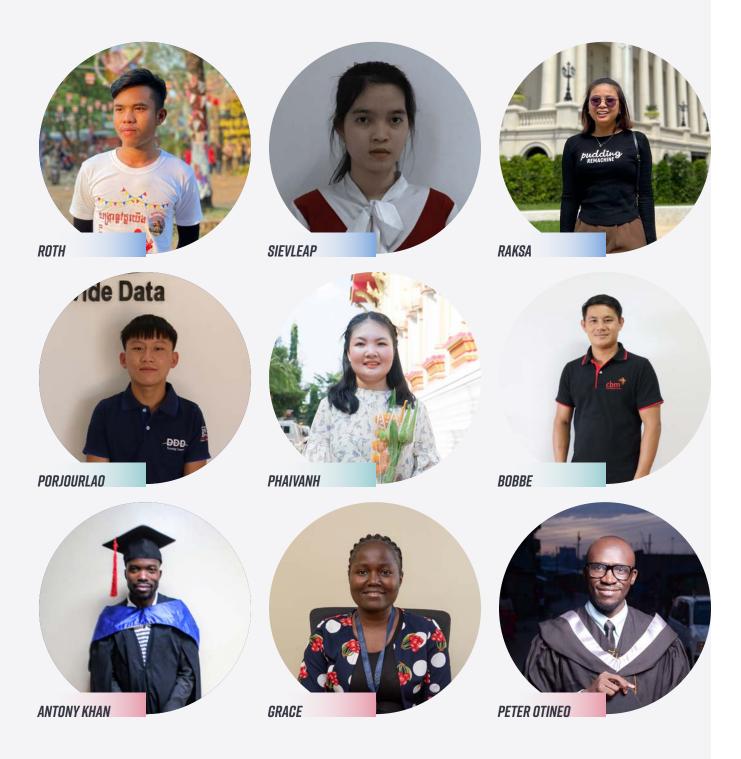
Workplace Gender Equality





IMPACT STORIES

From starting their DDD journeys as trainees, to becoming DDD Alumni navigating professional careers, youth drive toward their goals through DDD's impact programs. Work-Study Program participants build better futures for themselves and their families, creating lifetimes of opportunity for everyone in their communities. Here are some of their stories.



IMPACT STORIES

WHERE ARE YOU FROM?

HOW DID YOU JOIN DDD?

WHAT IS YOUR PROUDEST MOMENT IN YOUR DDD JOURNEY?

WHERE ARE YOU HEADED?

ROTH, IT Trainer, DDD Cambodia

I'm originally from Kampong Thom province, where most people have big families and work as farmers. My family eventually moved to Tbong Khmum. They don't really earn much, though. My friend and I joined the monkhood in 2013. We learned a lot and got opportunities to study, but my friend only reached 7th or 8th grade because he couldn't afford school anymore. I left the monkhood in 2019 to attend university.

Earlier this year, I saw on Facebook that DDD has a free program called Career Connect, where I could learn basic computer, English for communication, and soft skills. I completed Career Connect training, then learned that DDD also needed new computer teachers. It was a great opportunity so I applied. Now, I'm one of the teachers.

I teach young DDD employees and non-DDD youth who have finished high school. Teaching and studying at the same time was hard work, but I learned how to better manage my time by preparing for my job well and practicing my assignments. I want to be a lecturer in my family's province, Tbong Khmum. We're short of teachers there; a lot of people leave to work and study in Phnom Penh. I also want to have a library and coffee shop. I'd like to build a study club so I can teach students in my hometown.

SIEVLEAP, Associate, Machine Learning, DDD Cambodia

My house in Kandal province is on the side of a river, which I have to cross to get to school. Studying English was very difficult because it's hard to find a good school that isn't too far from my house. I had just graduated from high school when a friend showed me DDD's Facebook announcement about B.E.S.T. Training. I was scared at first. DDD was a new place and situation, but it became easier day by day. Everyone is friendly, openminded, and helpful. Now, DDD is my second home.

When I joined DDD, I gained a lot of technical, English, and interpersonal skills. I also got to know my team better, and they always inspire me and give good advice on how to improve myself.

One day, I want to have my own business, and I want to create something new to give back to my community perhaps a factory where people can get jobs.

RAKSA, Work-Study Alumna, Project Manager for Machine Learning, DDD Cambodia

My hometown is in Kampong Cham province, but I later moved to Cheung Voat Village, in Tboung Khmum Province, where most people are farmers or fisherfolk. Life in Tboung Khmum is completely different from life in Phnom Penh. Many people face poverty and don't have enough education. We do have public schools, but they're not enough because we do not learn English nor receive scholarships.

I learned about DDD through a friend who used to work here. She said DDD had a lot of students. At the time, I hadn't started university and wanted to learn the soft and professional skills DDD offered. I first joined DDD as a student in the B.E.S.T. Training program. DDD was recruiting B.E.S.T. graduates for a new, large-scale project then, so I joined as an Associate. That was my first job! After a year, I got promoted to supervisor, and eventually became a project manager at the young age of 20.

I have more responsibilities now, and I get to leave my comfort zone and see the big picture of my role: helping students as they support themselves and their families. My proudest moment is when I got to work on a big project, gained trust from clients, and scaled our team of 60 to over 200.

My goal is to help DDD as much as I can, and eventually work abroad. Everyday, I get to work with different, amazing people, and I try my best to learn from them.

PORJOURLAO, Trainee, B.E.S.T. Program, DDD Laos

I'm from Xieng Khouang province, home to the popular tourist destination, Plain of Jars. Many residents are merchants and miners, but I always dreamt of learning English and studying in the US. I saw DDD on Facebook and have a relative who completed B.E.S.T. Training, so I applied. When I was a new participant, I was both afraid and excited, and I wanted to be a good student, practice, and learn more. I never learned how to use the computer in school, but I can now type very quickly even though I just joined B.E.S.T. Training a month ago. I also gained English, professional, and life skills, more knowledge, and experience, and friends.

Because there are more Chinese companies in Laos now, I want to focus on improving my Chinese through my studies. But I still want to study in the US given the opportunity.

WHAT IS YOUR PROUDEST MOMENT IN WHERE ARE YOU FROM? **HOW DID YOU JOIN DDD?** WHERE ARE YOU HEADED? YOUR DDD JOURNEY? PHAIVANH, Associate, Production Department, DDD Laos I am from Xieng Khouang province. My relative encouraged me It's very typical for girls from the I want to improve my skills Most people there are rice farmers, to apply to DDD for selfprovince to come to Vientiane and and support my family, and and some of my friends were not development, and the chance I eventually want to work in struggle to find a job, but I gained able to go to school. to learn more and improve my the opportunity to learn through the the social sector and help employability skills. I was very B.E.S.T. Training Program. I learned more people. Since I was a lucky that DDD accepted me. that failing is okay—it's something disadvantaged youth, I want When I first came here, I didn't that can help us learn more, and we to help other people learn, even know how to turn on the have people to support us. improve their lives, and gain computer! better opportunities. **BOBBE,** Alumnus, DDD Laos In my hometown of Don Yeang My friend suggested I join DDD, Because of my time in DDD, I When I first started with DDD, village, we often have floods and where I'd learn new job skills learned how to adapt to new my goal was simply to have other natural disasters. When and get leadership training. I processes more quickly. This has a permanent job. Now, I've our farmers lose the rice harvest. heard that DDD helped people helped me adjust to my new job. I started my own business they also lose their income, so who are poor, come from the can be a champion in my new role with my new family, and we many cross the borders to work in province, and want to grow. because I gained experience from enjoy raising fish and planting Thailand. DDD: no one else can do more than flowers together to sell in our DDD Associates! store. ANTONY KHAN, Associate, DDD Kenya I'm from Lucky Summer Ward in A former Associate referred me By working with DDD, I not only I want to manage a DDD to DDD. They are a living DDD Nairobi. It's an urban area where improved my quality of life through project one day, and eventually most people own small businesses success story. I saw for myself increased income, but I also picked establish my own, successful or work in public transport. My exactly how DDD helps people up new skills that helped me learn enterprise to support my mom's a single mother, and she get better livelihoods. With more about the journalism industry. family while serving in church. has had to take on several informal DDD's support, I graduated in I have worked across diverse I am who I am because of my jobs. Since I was in primary July this year with a degree in projects, including image tagging, community's support. Now, I school, I've held many leadership journalism. picture digitization, and now, want to impact other people positions, but other youth aren't so newspaper verification, that help positively. fortunate. Many of my male friends me come out of my shell with the are victims of gang violence, while support of my teammates. many female friends have dropped out of school. GRACE, Trainer, Social Impact Department, DDD Kenya I grew up in a rural part of The grassroots NGO Shining I started as an Associate, then I want to leave a legacy by Kakamega county, where most Hope for Communities transitioned into the Social Impact serving my community. I people raise livestock and (SHOFCO) referred me to DDD. Department as a training intern, started a group called Bora I was a SHOFCO employability and now work full-time as a trainer. Mentors Pool in Kibera, where harvest cash crops like beans, maize, and groundnuts, People training participant, DDD's I love what I do because I learn I now live, and I hope to in Kakamega face rising crime, support for youth's studies and everyday and learn from people of grow it into a center where domestic violence, and high levels employment, and the Associates' different professions. youth can connect with of poverty. That's why I wanted vibrance inspired me to join. mentors, gain talent growth opportunities, and give back to to become a lawyer, and later, a Here, I found a new passion in teaching, and I'm developing my medical practitioner-to help my their communities. teaching skills now. community. **PETER OTINEO,** Alumnus, DDD Kenya I'm from Busia County in the A friend told me about DDD. I After gaining several skills at DDD, I hope to be a homeowner I transitioned into a new role in in the near future, and I also Western region of Kenya, where saw it as a great opportunity to most people work as peasant pursue a university degree while another company. I quickly got look forward to giving back to farmers, but drought often hits our securing my first job. My DDD promoted because of how DDD society by starting a children's experience was a rollercoaster trained me to produce effective harvest. home.

of emotions, but what stood out

was the excitement.

results that impressed my directors. I

am now financially independent, and I'm a more responsible young man.



DDD Cambodia's B.E.S.T. Training participants celebrate their graduation, marking a milestone in their dedication to self-development.

OFFICE HIGHLIGHTS: DRIVING FORWARD TOGETHER

CAMBODIA

Driven by the team's commitment to personal and professional growth, DDD Cambodia built on our key strengths in client relationship-building and machine learning (ML) to achieve unmatched performance.



Revenue from our ML service line jumped 140% in FY2022 from the previous year. DDD Cambodia took a proactive approach and swiftly adapted to clients' new and evolving needs, like Autonomous Driving support.



Team satisfaction is high! In our engagement survey, 98% of DDD Cambodia team members shared that DDD is a fulfilling workplace.



25 staff received well-deserved promotions this year, highlighting team members' drive for professional growth that propelled DDD Cambodia's excellent performance this year.



DDD Cambodia is now ISO 27001:2013 and SOC2 Type 2-certified! With DDD Cambodia and DDD Laos aligning processes and sharing best practices, both offices secured these international accreditations for our information security management systems (ISMS), reinforcing our shared commitment to protect clients' and partners' data.



DDD Cambodia team members had their first face-to-face meet since COVID-19 began. We even went out-of-town for a team building activity. As we returned to in-person work, we unlocked new and deeper opportunities to learn, support, and bond.



The DDD Laos team reinforces supportive connections through an outdoor team building day.

LAOS

Energized by our professional and business accomplishments, DDD Laos paid it forward by opening education and opportunities for even more youth.



DDD Laos hit 105% of revenue projections in FY2022 as we ramped up our content conversion service line and acquired new, large-scale clients like the World Health Organization, making exceptional global impact.



Always gaining momentum for self-improvement, over 300 DDD Laos employees went above and beyond to build their competencies through new training courses on leadership, public communications, ISMS and IT security, and personal well-being.



In the spirit of friendly competition, DDD Laos employees and trainees challenged one another in showcasing their skills through an English speaking contest. We even held an English singing contest, giving participants the stage to build their skills and confidence. DDD also awarded 63 top project performers for the first half of FY2022 as part of efforts to celebrate team members' hard-earned accomplishments.



Through all our successes this year, the team took time to give back to our communities.

Collaborating with DDD Alumni and the Somhong Temple, DDD Laos organized a donation drive for primary school students across eight schools in Luang Prabang province. Donations included school uniforms, books and school supplies, and personal hygiene products.



DDD Kenya celebrates 11 years of mission-driven digital innovation.

KENYA

DDD Kenya propelled growth by widening service lines and embracing the growing opportunity of ML. Through integrated efforts, our relationships with key accounts and with each other are stronger than ever.



DDD Kenya pursued exciting projects across industries like Music, Academia, Agricultural Technology (AgTech), and Retail. Making waves for clients, Associates blended their skills in ML and data analysis with their unique talents and interests.



Team safety first. DDD Kenya shifted to a 100% work-from-home setup following a new COVID-19 surge in mid-2022. We ensured thorough digital infrastructure access for all team members—providing work laptops, data bundles, and fiber connection—which powered the team to continue delivering top-notch client work. We also partnered with cellular providers to boost network connections that team members already had at home. Despite travel restrictions that prevented an in-person audit, DDD Kenya also retained our ISO 27001:2013 certification.



While we worked separately, DDD Kenya ensured that no one was left behind. We supported each employee with mental wellness and welfare programs; we also honored their personal and professional progress through rewards and recognition programs.



DDD Kenya's OPCARE* ("My OPinion counts," "someone CAres about me," and "a culture for REcognition") went the extra mile to pay it forward this year, organizing a donation drive and volunteer activity at the Makadara Boys' Center.

^{*}An engagement forum that champions employees' voices and experiences. Since OPCARE's inception in 2017, DDD Kenya team members have contributed nearly Ksh900,000 (\$7,360) to support bereaved peers.

BOUNCING BACK, REENERGIZED AND DRIVEN

DDD is back on the growth track after an uncertain start this fiscal year. With clients' operations and volume delivery sluggish in the first half of the year due to COVID-19, business picked up in the second half thanks largely to our expanded ML service lines. As we improved project implementation for current clients, we also contracted new clients looking for ML services. Energized by these developments, DDD hired and upskilled 700% more youth for our largest ML project to support growing operations.

Liberty Source's sale in September 2021 marked the second time that DDD spun out a social enterprise – another testament to the success of DDD's business model. The table below breaks down DDD's earned revenues (excluding Liberty Source) over the past two fiscal years:



IN US\$ (1,000S)	FY2021	FY2022	YoY
ASIA	3,613	3,789	+5%
AFRICA	1,903	2,461	+29%
TOTAL	5,516	6,250	+ /3 %

ML and a last quarter push were instrumental in our 13% overall growth in revenue from FY2021. With the DDD team boosting productivity and efficiency, strengthening client relationships, and developing a focused project implementation program, margins improved to pre-pandemic levels by year-end.

Significant philanthropic support, together with proceeds from the sale of Liberty Source, were central to DDD's strong financial performance. We will carry our improvements and key initiatives to FY2023 and beyond as we uphold our mission to empower underserved youth through training and sustainable employment in Tech.

INDUSTRY FEATURE

SOCIAL IMPACT-POWERED AUTONOMOUS DRIVING

DDD's success in the revolutionary Autonomous Driving (AD) market is uniquely driven by social impact. Seeing AD's business potential and exponential growth, we offered clients deep domain and operations expertise in ML and Computer Vision training data. Through proficiency in object detection and tracking, light detection and ranging (LiDAR), and 3D and semantic segmentation, DDD is fulfilling AD's growing demand for data gathering while creating enhanced employment opportunities for youth.

"It's such an honor to be a part of this project. Working on it is on another level—it's working on the future. Having learned about the safety features of self-driving mode, I'm really excited just thinking about getting in an Autonomous Vehicle (AV) and driving around one day."

Bunlong, Team Leader, AD Project

AD Associates honed higher-level Tech skills, critical thinking, and proficiency in deep analysis—competencies integral to AD work that broadened their Tech career horizons. The AD project created over 400 new opportunities for DDD Cambodia Associates, 13 of whom were promoted to Supervisors within the year because of their exemplary work.

As AD demands wider and more complex engineering systems, we doubled down on Associate readiness and recruited project team members with higher qualifications in computer literacy, English, and business etiquette. Within two to three weeks, Associates completed specialized on-the-job



AD Associates hone higher-level Tech competencies to drive the future.

training to begin production work, map out landscapes, and build data that train algorithms and enhance AV performance. As a result, our mission-driven, dedicated teams delivered top-notch AD work in the past year.

"This project is a new experience for me. Since I joined this project, I have grown my knowledge on the new technologies of Autonomous Vehicles. It's been an awesome experience, and I'm grateful for the chance to work here."

Visal, Team Leader, AD Project

Through the AD project, we were also able to better steer our organization. To fulfill AD partners' adaptability and scalability requirements, we made processes more lean and secure, and tools more accurate.

Ultimately, DDD's venture into the AD industry contributed to efforts in improving safety, travel efficiency, sustainability, and support for drivers with limited mobility. As a key partner for companies advancing AD, DDD is proudly changing how the world works by elevating youth's skills and opportunities while creating digital solutions that drive the future.

BENEFITS OF AUTONOMOUS VEHICLES

INCREASED SAFETY

As the majority of traffic accidents are caused by human error, AVs offer a safer travel option by detecting and reacting to hazardous situations ahead of time.

REDUCED TRAFFIC CONGESTION

AVs can be programmed to travel at consistent and predictable speeds to smooth out and optimize traffic flow.

ENHANCED SUSTAINABILITY

AVs are at the forefront of electric vehicle development, reducing carbon emissions and environmental pollution.

IMPROVED MOBILITY

AD offers a safe transportation option for individuals who cannot drive due to factors like disability and age.

BOEING AND DDD: 14 YEARS OF FUELING IMPACT AND CHANGE

From helping Cambodian youth in 2009 to reinforcing Kenyan youth's B.E.S.T. training in 2022, Boeing has been DDD's integral partner in driving educational and employment opportunities in Africa and Asia. Together, we have supported over 10,000 youth who are now utilizing their skills to earn steady incomes as Tech employees, entrepreneurs, and leaders, and build better futures for themselves and their families.

Boeing's investment in 2022 came at an opportune time as Kenya faced soaring inflation due to the pandemic. Boeing's support made a 100% work-from-home setup and online training possible, and provided youth with basic necessities during COVID-19 lockdowns. These efforts ensured the continued development of our Associates' skills as they deliver exceptional Tech services to international clients with their safety and well-being protected.

The DDD-Boeing partnership continues to propel the growth of our core Work-Study Program in Kenya, paving the way for larger projects that sharpen Associates' personal and professional skills relevant to a tech-driven world shaped by the pandemic. We continuously adapt to the evolving technologies of machine learning (ML) and artificial intelligence (AI), and we have expanded our service lines to fulfill the growing demand. Kenya Associates are increasingly handling ML projects for sustainable AgTech companies. Through field data collection, program consulting, data preparation, and ML Operations support, DDD's ML tagging services have helped AgTech clients take their ideas all the way from conception to development and beyond.

"The DDD Work-Study Program has enabled me to achieve my lifelong dream of becoming a professional teacher so I can impart knowledge to different age groups."

Pearl Mwange, DDD Kenya Associate We have taken our relationship with Boeing beyond grantmaking. DDD is now working with Boeing experts to deliver online tutorials on digital tools and techniques for Associates.

"It is a core principle of Boeing to invest in the development and education of local talent and to support economic inclusion."

Kuljit Ghata-Aura, President of Boeing Middle East, Türkiye and Africa (META)

Boeing's 14 years of support have been instrumental in enabling DDD youth to lift themselves and their families out of poverty. As we move towards a future of evolving technologies and innovations, with new projects and developments at DDD, we are more thrilled than ever to energize the DDD-Boeing partnership.

2022 DDD-BOEING IMPACT

203

Youth employed at DDD at the end of fiscal year

200

Youth completed B.E.S.T. Training

135

Youth completed other employability training, such as interview preparation, resume writing support, and guidance via career webinars

117

Youth secured jobs outside DDD

18

Youth graduated from university

73

DDD Associates currently pursuing higher education

WHERE WE'RE HEADED

With the wave of new and exciting advancements in AI and ML, DDD is adapting both technologies to offer clients better and faster solutions. Together with our purpose-led community of DDD youth and clients, DDD is gearing up for the next 20 years packed with digital innovation.

REVVING UP DDD'S ML CAPABILITIES

DDD is looking forward to driving some of the most exciting ML advancements globally. Through AVs, AgTech, Robotics, Computer Vision, and more, we are deepening relationships with hundreds of ML clients who consider DDD a key business partner that delivers exceptional outcomes.

One such client signed with DDD in 2022 for AD services, bumping up the number of full-time employees for the project by 700% because of our exceptional work, and subsequently raising ML revenue by 140%. Already, our client plans to extend and expand our partnership. To prepare for the ML boom, DDD will continue to equip ourselves with new technologies, facilities, and enhanced processes to fulfill clients' needs, hire domain experts to steer us in the right direction, and develop a more ML-savvy workforce.

TUNING UP ASSOCIATE LEARNING AND DEVELOPMENT

With a rapidly growing network of clients, the global DDD training team will review, streamline, and improve the B.E.S.T. Training curriculum across all DDD locations to swiftly scale and strengthen our team. We will also roll out public graduation ceremonies for DDD graduates to celebrate this milestone and look forward to more growth.

In the year ahead, DDD will work to give Associates a clearer path for career development within DDD and beyond. We will introduce in FY2024 a new job architecture, with concrete milestones for experience, knowledge, and skills at each DDD job level. We are also expanding the Alumni Community platform to connect DDD training graduates and recruitment partners, creating even more opportunities for mentorship, job placement, and career development.

With the DDD community in the driver's seat, we are moving toward a future of long-term digital innovation and upward social mobility.

The DDD community comes together to advance Associate learning and development while leveling up production.



EXECUTIVE LEADERSHIP

Jeremy Hockenstein, Co-Founder & CEO Sameer Raina, President Jan-Maarten Mulder, Chief Financial Officer Steve Larson, Chief Operating Officer Sopheap Im, Chief Impact Officer

BUSINESS LEADERSHIP

Asit Dubey, Executive Vice President, Business Operations
Phabphada Dokbouathon, Vice President of Operations, Laos
Alexis Lecoq, Director of Operations, Cambodia
Alex Gichuru, Vice President of Operations, Kenya
Mohan Ram Rajasekaran, Global Head of Business Excellence
Sammy Muchane, Global Head of IT and Security
Isaiah Jackson, Global Head of Marketing & Demand Generation

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CLIENTS AND PARTNERS



















































































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